

Private Health Information Statement - General treatment policy

Rolling Extras

Emergency Services Health

<http://www.eshealth.com.au>

enquiries@eshealth.com.au

1300 703 703

Underwritten by Police Health

Monthly Premium

\$262.63[#]

(before any rebate or insurer discount)

Covers 2 adults (and no-one else)

Available in NSW & ACT

[#] You may be entitled to an Australian Government rebate on the above premium. Your premium may also include an insurer discount. Check with your insurer for details.

Membership of this insurer is restricted to Members of Australia's police & emergency services community, and their families.

General Treatment Cover

Full benefits are payable at any provider (as long as they are registered and recognised by us) giving members ultimate freedom of choice.

This policy  includes General treatment (Extras) cover for

Note, for items marked with an asterisk *: Our unique Rollover Benefit lets you rollover unclaimed annual maximums from one calendar year to the next on the majority of Extras services. For example, if you go a year without claiming Optical benefits (such as new prescription glasses and/or contact lenses) your \$350 Annual Maximum turns into a Rollover Maximum of \$700 the following calendar year. Waiting periods and conditions apply.

Treatment	Waiting period (months)	Benefit limits (per 12 months unless otherwise stated)	Examples of maximum benefits
General dental	2	No annual limit (no limit on preventative dental)	Periodic oral examination - \$56.60 Scale & clean - \$113.10 Fluoride treatment - \$34.50 Surgical tooth extraction - \$266.80
Major dental*	12	\$1,500 per person	Full crown veneered - \$1,380.00
Endodontic*	2	No annual limit	Filling of one root canal - \$248.40
Orthodontic	12	\$1,500 per person \$3,000 lifetime limit	Braces for upper & lower teeth, including removal plus fitting of retainer - 80% of charge
Optical*	2	\$350 per person	Single vision lenses & frames - \$289.40 Multi-focal lenses & frames - \$404.40
Non PBS pharmaceuticals*	2	\$600 per person (combined limit for non pbs pharmaceuticals & vaccinations)	Per eligible prescription - \$60.00
Physiotherapy*	2	\$850 per person (combined limit for physiotherapy & exercise physiology)	Initial visit - \$128.00 Subsequent visit - \$106.80
Chiropractic*	2	\$700 per person (combined limit for chiropractic, acupuncture, remedial massage, chinese medicine, osteopathy & other services)	Initial visit - \$88.70 Subsequent visit - \$57.00
Podiatry*	2	\$700 per person (combined limit for podiatry & orthotics (podiatric orthoses))	Initial visit - \$75.00 Subsequent visit - \$62.50
Psychology*	2	\$850 per person (combined limit for psychology & other services)	Initial visit - \$237.30 Subsequent visit - \$237.30

Acupuncture*	2	Combined limit - see Chiropractic	Initial visit - \$87.40 Subsequent visit - \$74.50
Remedial massage*	2	Combined limit - see Chiropractic	Initial visit - \$30.00 Subsequent visit - \$30.00
Hearing aids	12	\$1,200 per person 1 appliance(s) every 5 years	Hearing aid - 80% of charge
Blood glucose monitors	12	\$250 per person 1 appliance(s) every 3 years	Per monitor - 80% of charge
Chinese medicine*	2	Combined limit - see Chiropractic	Initial visit - \$30.00 Subsequent visit - \$30.00
Dietetics/dietary advice*	2	\$600 per person	Initial visit - \$119.60 Subsequent visit - \$69.00
Exercise physiology*	2	Combined limit - see Physiotherapy	Initial visit - \$89.20 Subsequent visit - \$67.10
Eye therapy (orthoptics)*	2	\$600 per person	Initial visit - \$55.20 Subsequent visit - \$46.00
Home nursing	2	20 days per episode, 65 days per year	Initial visit - \$75.00 Subsequent visit - \$75.00
Occupational therapy*	2	\$600 per person	Initial visit - \$165.60 Subsequent visit - \$92.00
Orthotics (podiatric orthoses)*	2	Combined limit - see Podiatry	Orthotics supply & fit - \$386.40
Osteopathy*	2	Combined limit - see Chiropractic	Initial visit - \$103.00 Subsequent visit - \$86.10
Speech therapy*	2	\$850 per person	Initial visit - \$138.00 Subsequent visit - \$133.40
Vaccinations*	2	Combined limit - see Non PBS pharmaceuticals	Per service - \$60.00

Most benefits paid at 80% of charge up to amount shown in benefit examples. Remedial massage & Chinese medicine are a fixed benefit. Pharmaceutical benefit applies after \$23 co-payment. Other services covered include, but not limited to: Myotherapy, Counselling, Blood Pressure Monitors, Nebulisers, TENS machines, Anticoagulation machine. Please call for more information.

This policy **X** does not include General treatment (Extras) cover for

X Other treatments - check with your insurer

Other features of this general treatment cover

Enjoy fast, easy claiming via our app, or simply swipe your membership card at the provider.

For further information about this policy see

<https://eshealth.com.au/rolling-extras>

Ambulance cover

In NSW & ACT this policy provides:

Emergency: Unlimited with a waiting period of 2 months.

Non-emergency: Unlimited transport with a waiting period of 2 months, or 12 months for pre-existing conditions.

Call-out fees: will be paid for each attendance, including emergency treatment without transport to hospital.

Other features of this ambulance cover

In some instances, Department of Veterans Affairs Gold Card, pension and healthcare card holders may be exempt from paying for ambulance services in their state of residence. Under those arrangements, the relevant scheme is responsible for the cost and Police Health only pay a benefit if the cost isn't fully covered by the arrangement or scheme.

For further information about this policy see

<https://eshealth.com.au/am-i-covered-all-ambulance-services>

Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the insurer.