Private Health Information Statement - Combined policy

Singles & Couples (Basic+) $500 excess

Queensland Country Health Fund	*Monthly Premium*	Covers one adult & dependants, including non-student dependants (2 or more people, only one of whom is an adult)
https://www.queenslandcountry.health/ info@queenslandcountry.health 1800 813 415	*$272.85 #* (before any rebate, loading or discount)	Available in Northern Territory Closed to new members

You may be entitled to an Australian Government rebate on the above premium. Your premium may also include a Lifetime Health Cover loading, an age-based discount or an insurer discount. Check with your insurer for details.

This policy covers children, students up to and including the age of 31 and non-students up to and including the age of 31, as well as persons with a disability who qualify as a child, student or non-student in these age ranges.

Hospital cover

This policy exempts you from the Medicare Levy Surcharge.

This policy provides accident cover and benefits for travel or accommodation (outside of hospital) - check with your insurer for details.

✓ **Covered**
For information on what is covered under each category, see https://privatehealth.gov.au/categories

R **Restricted**
Restricted categories partially cover your hospital costs as a private patient in a public hospital. You may incur significant expenses in a private room or private hospital.

✗ **Not Covered**
These categories are not covered by this policy.

This policy ✓ **includes** cover for

✓ Back, neck and spine	✓ Hernia and appendix	✓ Rehabilitation
✓ Blood	✓ Implantation of hearing devices	✓ Skin
✓ Bone, joint and muscle	✓ Insulin pumps	✓ Sleep studies
✓ Brain and nervous system	✓ Joint reconstructions	✓ Tonsils, adenoids and grommets
✓ Breast surgery (medically necessary)	✓ Kidney and bladder	R Assisted reproductive services
✓ Chemotherapy, radiotherapy and immunotherapy for cancer	✓ Lung and chest	R Cataracts
✓ Dental surgery	✓ Male reproductive system	R Dialysis for chronic kidney failure
✓ Diabetes management (excluding insulin pumps)	✓ Miscarriage and termination of pregnancy	R Heart and vascular system
✓ Digestive system	✓ Pain management	R Hospital psychiatric services
✓ Ear, nose and throat	✓ Pain management with device	R Pregnancy and birth
✓ Eye (not cataracts)	✓ Palliative care	R Weight loss surgery
✓ Gastrointestinal endoscopy	✓ Plastic and reconstructive surgery (medically necessary)	
✓ Gynaecology	✓ Podiatric surgery (provided by a registered podiatric surgeon – limited benefits)	

This policy ✗ **does not include** cover for

✗ Joint replacements

The benefits paid for hospital treatment will depend on the type of cover you purchase and whether your fund has an agreement in place with the hospital in which you are treated. See 'Agreement Hospitals' on privatehealth.gov.au for which hospitals have arrangements with your insurer – https://privatehealth.gov.au/dynamic/agreementhospitals.

Under this policy, you may have to pay out-of-pocket costs above what you get from Medicare or your private health insurer. Before you go to hospital, you should ask your doctors, hospital and health insurer about any out-of-pocket costs that may apply to you.

The following payments may also apply for hospital admissions

Excess: You will have to pay an excess of $500 per admission. This is limited to a maximum of $500 per person and $1000 per policy per year.

Co-payments: No co-payments

The following waiting periods for hospital admissions apply to new or upgrading members

Waiting periods:

- 2 months for palliative care, rehabilitation and hospital psychiatric treatments, even if pre-existing
- 12 months for other pre-existing conditions
- 12 months for pregnancy and birth (obstetrics)
- 2 months for all other treatments

Gap Cover

This provider offers 'known gap' or 'no gap' cover for medical bills for this product.

The Medical Costs Finder lets you find out more about the cost of specialist medical services.

Other features of this hospital cover

Designed for young singles and couples, it provides cover for services such as appendicitis treatment, knee reconstructions and the removal of wisdom teeth whilst excluding other services, which may not be relevant to your stage of life. No excess applies for Dependent Children up to and including 21 years

For further information about this policy see

https://www.queenslandcountry.health/siteassets/product-factsheet-download/singles-couples.pdf

General Treatment Cover

By using this health insurer's "preferred providers" you will have lower out-of-pocket costs on selected allied health services and have access to more "no gap" services. See https://www.queenslandcountry.health/provider-search/premier-provider-network/.

This policy ✓ **includes** General treatment (Extras) cover for

Treatment	*Waiting period (months)*	*Benefit limits (per 12 months unless otherwise stated)*	*Examples of maximum benefits*
General dental	2	$500 per person up to $1,000 per policy	Periodic oral examination - $42.00 Scale & clean - $67.00 Fluoride treatment - $18.00
Major dental	12	$500 per person up to $1,000 per policy (combined limit for major dental & endodontic)	Surgical tooth extraction - $135.00 Full crown veneered - $500.00
Endodontic	12		Filling of one root canal - $128.00
Orthodontic	12	$500 per person $1,000 lifetime limit	Braces for upper & lower teeth, including removal plus fitting of retainer - $500.00
Optical	2	$225 per person up to $450 per policy	Single vision lenses & frames - $225.00 Multi-focal lenses & frames - $225.00
Non PBS pharmaceuticals	2	$150 per person up to $300 per policy (combined limit for non pbs pharmaceuticals & vaccinations - **Sub-limits apply**)	Per eligible prescription - $45.00

Physiotherapy	2	$400 per person up to $800 per policy	Initial visit - $42.00 Subsequent visit - $37.00
Chiropractic	2	$500 per person up to $300 per service up to $1,000 per policy (combined limit for chiropractic, podiatry, acupuncture, remedial massage, chinese medicine, dietetics/dietary advice, orthotics (podiatric orthoses), osteopathy & other services)	Initial visit - $42.00 Subsequent visit - $30.00
Podiatry	2		Initial visit - $30.00 Subsequent visit - $30.00
Acupuncture	2		Initial visit - $30.00 Subsequent visit - $30.00
Remedial massage	2		Initial visit - $35.00 Subsequent visit - $35.00
Chinese medicine	2		Initial visit - $30.00 Subsequent visit - $30.00
Dietetics/dietary advice	2		Initial visit - $55.00 Subsequent visit - $35.00
Health management / Healthy lifestyle	2	$125 per person up to $250 per policy	Health management - $125.00
Orthotics (podiatric orthoses)	2	Combined limit - see Chiropractic	Orthotics supply & fit - 100% of charge
Osteopathy	2	Combined limit - see Chiropractic	Initial visit - $42.00 Subsequent visit - $30.00
Vaccinations	2	Combined limit - see Non PBS pharmaceuticals	Per service - $45.00

This policy ✗ **does not include** General treatment (Extras) cover for

✗ Blood glucose monitors	✗ Psychology
✗ Hearing aids	✗ Other treatments - check with your insurer

Other features of this general treatment cover

Health management (Healthy Living benefit) provides benefits towards the costs of metabolic dieticians or nutritionists consultations to assist with weight management, diabetes education consultations, quit smoking programs, skin checks for skin cancers (except where there is a Medicare benefit), bowel screening and bone density tests, a second yearly prostate specific antigen test not covered by Medicare, supermarket tours conducted by a dietitian or other allied health professional qualified to provide nutrition advice, and gym memberships/personal training sessions provided under an approved health management or chronic disease management program. Please contact the insurer for full details.

For further information about this policy see

https://www.queenslandcountry.health/siteassets/product-factsheet-download/singles-couples.pdf

Ambulance cover

In Northern Territory this policy provides:

Emergency: with a waiting period of 1 day, limited to 1 services per year.

Call-out fees: will not be paid.

Other features of this ambulance cover

This product provides Australia wide cover for one emergency ambulance transport service or on-the-spot emergency treatment per person per Membership Year . Other conditions apply – for more information please visit https://www.queenslandcountry.health/cover-options/ambulance-cover/.

For further information about this policy see

https://www.queenslandcountry.health/cover-options/ambulance-cover/

Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the

insurer.