

# Private Health Information Statement - Hospital policy

## Optimum Basic Hospital (Family)

### GU Health

<http://www.guhealth.com.au>  
[corporate@guhealth.com.au](mailto:corporate@guhealth.com.au)  
1800 249 966

### Monthly Premium

**\$400.00<sup>#</sup>**

(before any rebate, loading or discount)

Covers two adults & dependants (3 or more people, only 2 of whom are adults)

Available in Victoria

<sup>#</sup> You may be entitled to an Australian Government rebate on the above premium. Your premium may also include a Lifetime Health Cover loading or an insurer discount. Check with your insurer for details.

This policy covers children and other dependants up to and including the age of 20, students up to and including the age of 24, as well as persons with a disability who qualify as a child or other dependant or student in these age ranges.

Overseas resident and employees/members of organisations with arrangements with this health insurer

## Hospital cover

This policy exempts you from the Medicare Levy Surcharge.

This policy does not provide accident cover or benefits for travel and accommodation (outside of hospital).

### ✓ Covered

For information on what is covered under each category, see <https://privatehealth.gov.au/categories>

### R Restricted

Restricted categories partially cover your hospital costs as a private patient in a public hospital. You may incur significant expenses in a private room or private hospital.

### ✗ Not Covered

These categories are not covered by this policy.

This policy ✓ includes cover for

R Back, neck and spine	R Eye (not cataracts)	R Male reproductive system
R Blood	R Gastrointestinal endoscopy	R Miscarriage and termination of pregnancy
R Bone, joint and muscle	R Gynaecology	R Pain management
R Brain and nervous system	R Heart and vascular system	R Pain management with device
R Breast surgery (medically necessary)	R Hernia and appendix	R Palliative care
R Cataracts	R Hospital psychiatric services	R Plastic and reconstructive surgery (medically necessary)
R Chemotherapy, radiotherapy and immunotherapy for cancer	R Implantation of hearing devices	R Pregnancy and birth
R Dental surgery	R Insulin pumps	R Rehabilitation
R Diabetes management (excluding insulin pumps)	R Joint reconstructions	R Skin
R Dialysis for chronic kidney failure	R Joint replacements	R Sleep studies
R Digestive system	R Kidney and bladder	R Tonsils, adenoids and grommets
R Ear, nose and throat	R Lung and chest	R Weight loss surgery

This policy ✗ does not include cover for

✗ Assisted reproductive services

✗ Podiatric surgery (provided by a registered podiatric surgeon – limited benefits)

The benefits paid for hospital treatment will depend on the type of cover you purchase and whether your fund has an agreement in place with the hospital in which you are treated. See 'Agreement Hospitals' on [privatehealth.gov.au](https://privatehealth.gov.au) for which hospitals have arrangements with your insurer – <https://privatehealth.gov.au/dynamic/agreementhospitals>.

Under this policy, you may have to pay out-of-pocket costs above what you get from Medicare or your private health insurer. Before you go to hospital, you should ask your doctors, hospital and health insurer about any out-of-pocket costs that may apply to you.

[The following payments may also apply for hospital admissions](#)

**Excess:** No excess

**Co-payments:** No co-payments

[The following waiting periods for hospital admissions apply to new or upgrading members](#)

**Waiting periods:**

- 2 months for palliative care, rehabilitation and hospital psychiatric treatments, even if pre-existing
- 12 months for other pre-existing conditions
- 12 months for pregnancy and birth (obstetrics)
- 0 months for all other treatments

### Gap Cover

This provider offers '[known gap](#)' or '[no gap](#)' cover for medical bills for this product.

The [Medical Costs Finder](#) lets you find out more about the cost of specialist medical services.

### Other features of this hospital cover

Provides cover for included services in public Hospitals with additional Medical benefits for outpatient services and access the Mental Health waiver. Home support services and programs: This program allows you to leave hospital early and continue to receive expert in-home care, so you can recover in the comfort of your own home.

[For further information about this policy see](#)

<https://www.guhealth.com.au/>

### Ambulance cover

In Victoria this policy provides:

**Emergency:** Unlimited with no waiting period.

**Non-emergency:** Unlimited transport with no waiting period.

**Call-out fees:** will not be paid.

[For further information about this policy see](#)

<https://www.guhealth.com.au/forms-and-publications/fact-sheets>

### Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the insurer.