

## Private Health Information Statement - General treatment policy

### Signature Extras

**Bupa HI Pty Ltd**  
<http://www.bupa.com.au>  
 134 135

**Monthly Premium**  
**\$429.20<sup>#</sup>**  
 (before any rebate or insurer discount)

**Covers 2 adults (and no-one else)**  
**Available in Queensland**

<sup>#</sup> You may be entitled to an Australian Government rebate on the above premium. Your premium may also include an insurer discount. Check with your insurer for details.

Employees/members of organisations with arrangements with this health insurer

### General Treatment Cover

We have agreements with a network of dental practitioners, chiro, physios & podiatrists across Australia called Members First providers. By using them, in most cases you'll have lower out-of-pocket costs. See <http://www.bupa.com.au/find-a-provider>.

This policy  includes General treatment (Extras) cover for

*Note, for items marked with an asterisk \*: Home nursing covers selected services. Podiatry does not include Orthotics. Where applicable, benefits may be payable under Health Aids & Appliances. Dentures payable once every 3 years. Periodic oral examination (O12), Scale & Clean (114), Fluoride treatment (121) payable once every 6 months. Pharmacy benefit paid after current PBS patient contribution deducted.*

Treatment	Waiting period (months)	Benefit limits (per 12 months unless otherwise stated)	Examples of maximum benefits
General dental*	2	No annual limit	Periodic oral examination - 80% of charge Scale & clean - 80% of charge Fluoride treatment - 80% of charge Surgical tooth extraction - 80% of charge
Major dental*	12	\$2,000 per person (combined limit for major dental, endodontic & orthodontic)	Full crown veneered - 80% of charge
Endodontic	12		Filling of one root canal - 80% of charge
Orthodontic	12		Braces for upper & lower teeth, including removal plus fitting of retainer - 80% of charge
Optical	2	\$350 per person	Single vision lenses & frames - 100% of charge Multi-focal lenses & frames - 100% of charge
Non PBS pharmaceuticals*	2	\$600 per person	Per eligible prescription - 80% of charge
Physiotherapy	2	\$600 per person	Initial visit - 80% of charge Subsequent visit - 80% of charge
Chiropractic	2	\$600 per person up to \$1,200 per policy (combined limit for chiropractic & osteopathy)	Initial visit - 80% of charge Subsequent visit - 80% of charge
Podiatry	2	\$600 per person (combined limit for podiatry, psychology, acupuncture, remedial massage, hearing aids, blood glucose monitors, chinese medicine, exercise physiology, home nursing & orthotics (podiatric orthoses))	Initial visit - 80% of charge Subsequent visit - 80% of charge
Psychology	2		Initial visit - 80% of charge Subsequent visit - 80% of charge
Acupuncture	2		Initial visit - 80% of charge Subsequent visit - 80% of charge
Remedial massage	2		Initial visit - 80% of charge Subsequent visit - 80% of charge
Hearing aids*	12		Hearing aid - 100% of charge
Blood glucose monitors*	12	Per monitor - 80% of charge	

Ante-natal/Post-natal classes	2	\$450 per person	Initial visit - 80% of charge Subsequent visit - 80% of charge
Chinese medicine	2	Combined limit - see Podiatry	Initial visit - 80% of charge Subsequent visit - 80% of charge
Dietetics/dietary advice	2	\$400 per person (combined limit for dietetics/dietary advice, eye therapy (orthoptics), occupational therapy & speech therapy)	Initial visit - 80% of charge Subsequent visit - 80% of charge
Exercise physiology	2	Combined limit - see Podiatry	Initial visit - 80% of charge Subsequent visit - 80% of charge
Eye therapy (orthoptics)	2	Combined limit - see Dietetics/dietary advice	Initial visit - 80% of charge Subsequent visit - 80% of charge
Health management / Healthy lifestyle	6	\$100 per person	Health management - 80% of charge
Home nursing*	2	Combined limit - see Podiatry	Initial visit - 80% of charge Subsequent visit - 80% of charge
Occupational therapy	2	Combined limit - see Dietetics/dietary advice	Initial visit - 80% of charge Subsequent visit - 80% of charge
Orthotics (podiatric orthoses)	12	Combined limit - see Podiatry	Orthotics supply & fit - 80% of charge
Osteopathy	2	Combined limit - see Chiropractic	Initial visit - 80% of charge Subsequent visit - 80% of charge
Speech therapy	2	Combined limit - see Dietetics/dietary advice	Initial visit - 80% of charge Subsequent visit - 80% of charge

Online Doctor Appointments, 100% of charge up to the yearly service limit of 6 per person, benefits payable for Blua Online Doctor Appointments only, benefits are not payable for services included in the Medicare Benefit Schedule (MBS), refer to [blua.bupa.com.au](http://blua.bupa.com.au) for more details. Ante/Post-natal consultations and courses including lactation consultations, with a Bupa recognised provider in private practice. Mental health includes Psychology, Digital Mental Health, Social Work (psychological therapies), and Counselling (including Indigenous Counselling). Sub-limits apply for Digital Mental Health. Health Management includes claims for Weight Management Programs, Nicotine Replacement Therapy, Health Subscriptions, Gym Memberships, Personal Training and Mole Mapping (including Skin Checks) only. Eligibility criteria applies, contact us for more information. Blood glucose monitors, hearing aids, orthotics, and other health aids, are payable under the Health Appliances category, which share a yearly limit with other services specified in list. Sub-limits and restrictions apply. Blood glucose monitors are payable once per year. Hearing aids are payable once every 3 years. To find out about other health appliances included and relevant sub-limits and restrictions, please contact us.

This policy **X** does not include General treatment (Extras) cover for

**X** Other treatments - check with your insurer

### Other features of this general treatment cover

The longer you're with Bupa, the more you get back. For selected services, your yearly limit increases each calendar year, up to a set amount.

### Ambulance cover

Ambulance cover is provided by the State government for Queensland residents (<https://www.ambulance.qld.gov.au/>). This includes cover whilst interstate.

### Other features of this ambulance cover

You are covered for the costs associated with emergency ambulance transport services (via air or road), including on-the-spot emergency attendances where the service is provided by a Bupa recognised ambulance service capped at one trip for singles and two trips for couples memberships per calendar year. The following ambulance services are recognised by Bupa: ACT Ambulance Service, Ambulance Service of NSW, Ambulance Victoria, Queensland Ambulance Service, South Australia Ambulance Service, St John Ambulance NT, St John Ambulance WA, and Ambulance Tasmania. If you are eligible to claim from another source, a benefit won't be paid by Bupa.

For further information about this policy see

<http://www.bupa.com.au/health-insurance/cover/ambulance>

### Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the [PrivateHealth.gov.au](http://PrivateHealth.gov.au)

Date statement issued: 01 April 2026

insurer.